




ultrastream[®]
Undersink Installation

Congratulations on choosing the AlkaWay Undersink Kit for your UltraStream water filter system.

Follow the steps in the manual and you'll have clean, pure filtered alkaline water and an uncluttered benchtop.

We have designed our undersink kit to be fully compatible with the UltraStream benchtop unit.

Features

- Quick Connect attachments for simple installation.
- Manufactured in the USA.
- Ceramic faucet valves.
- Vented faucet design.



Scan code for
installation video

For videos, help and support go to www.alkaway.com/support

Important Information

We strongly encourage you to read the manual carefully and keep a copy of this manual for future reference.

AlkaWay is not liable nor responsible for any damage resulting from user installation contrary to instructions in this manual.

Molecular Hydrogen Production ‘The Drip’

Your UltraStream may initially drip or spurt for short time after install. This is the result of the molecular hydrogen being created by our special O-Dobi alkalizing media as it reacts with water in your UltraStream. This is part of the normal settling in process.

If you decide that you cannot handle the initial dripping before installing the UltraStream, you can return your unused unit. (*Only valid within 30 days of purchase. Must be in new condition.*)

The UltraStream Filter Life

We tested the UltraStream in a university laboratory up to 3600 litres (950 gallons). Under typical municipal water quality standards, this is more than enough for a family of four who each consume 2 litres per day. We advise changing the filter after 3,000 litres (or 800 gallons) or 12 months, whichever comes first.

Warranty

A 3-Year warranty is provided by AlkaWay Australia (other countries contact your local distributor).

Full warranty policy for your country of purchase is available on the distributor’s website.

We cannot guarantee 12 months or 3000 litres (800 gallons) filter life. All water filters are dependent upon the quality of your source water and will fail if excessive contaminants and sediment enter the filter (Unless there is a manufacturer defect).

When installing your UltraStream, please remain in compliance with this manual to maintain your warranty.

You must use a vented faucet for all undersink installations. Failure to do so will void your warranty.

The UltraStream faucet spout is not designed to be pulled forward or backwards. Pulling the spout forward will break the elbow connection seal and cause the faucet to leak. This action is not covered under warranty.

Safety Tips

Do not run hot water through your UltraStream.

UltraStream is not designed for use by young children without responsible adult supervision.

UltraStream is constructed of EPA approved BPA-free plastics. All media and materials used are US and EU approved.

Detox Effects

Some new drinkers to UltraStream water may experience a range of detox like symptoms. Most common are body aches, headaches, fogginess or skin conditions. If symptoms persist contact your medical practitioner as drinking UltraStream water is perfectly safe and should have no long term adverse effects.

Once you become a regular drinker you may experience a wide range of positive effects. You will find fellow user’s stories on our website and we’d love to hear yours! Email us at info@alkaway.com.au with yours.

What you will need (other than what's in this kit)

- Electric Drill.
- Metal Hole Saw - 32mm (1-1/4 inches) for stainless steel sinks.
For stone benches we recommend contacting an expert.
- Masking Tape.
- Rasp, Metal File or Sand Paper.

Undersink Kit Contents

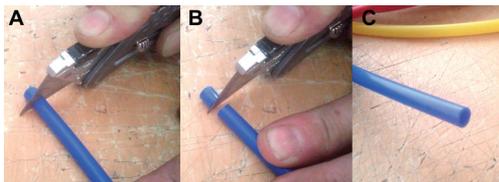


Handy Tips

Familiarize yourself with 'Quick Connect' connection. These are special patented connection tools that allow ultra-simple connection of tubes. To attach a tube, all you need to do is push the tube into the fitting.

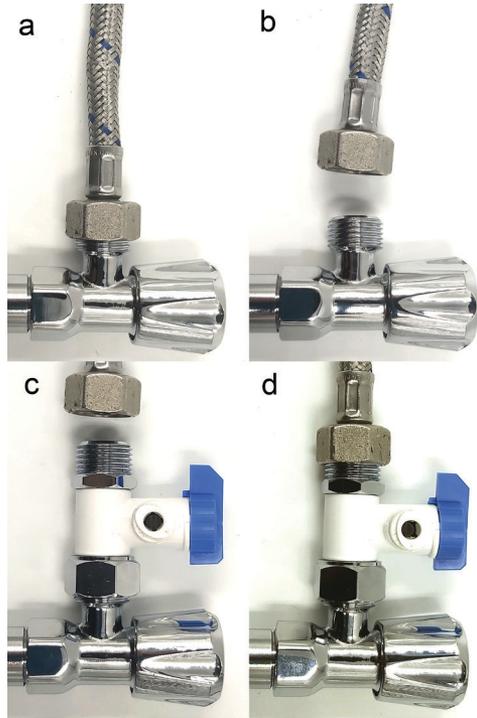
To remove, all you need do is push on the collet (ring) around the tube using the Quick Connect Spanner (or your fingernails), then pull on the tube to remove it.

It's important to ensure the end of the tube is cut cleanly and at right angles.



Cold Water Connection

1. Turn off the cold-water supply by the shut-off valve below the sink or at the house water mains.
2. After shutting off the water, open the kitchen faucet to drain out the remaining water in the line. Optional, turn on a garden tap to drain the water line.
3. Place a container under the shut off valve to capture any water left in the system.
4. Disconnect the cold-water line by unscrewing the braided tube nut (see images a and b).
5. Install the cold-water connector (the Angle Stop Valve). Ensure it's in the OFF position, as shown in images c and d).
6. For other countries outside of Australia, there will be additional 3/8" connectors supplied. Use these to connect to the cold-water supply if needed.
7. Reconnect the cold-water line (the braided tube) by screwing on to the installed cold-water connector.



Vented Faucet Hole

1. Cut out the drilling template image.
2. Before drilling place tape on the surface where the hole will be drilled.
3. Choose a location on the sink or benchtop where the UltraStream vented faucet spout may flow into the sink both when it is on and when it is off.
4. Centre mark the hole.
5. Drill the hole (NOTE: Always use an expert when drilling into stone or marble benchtops).
6. Remove sharp edges and deburr the hole. This is to protect your hands and the tubes when feeding the tubes through the hole.

1. Remove Faucet Nut and feed the tubes in to the drilled hole making sure the rubber o'ring is in place.



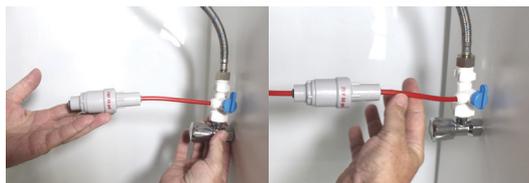
2. Slide Faucet nut over tubes and firmly tighten. (do not over tighten)



3. Push spout into the top of the faucet body.

Install Pressure Limiting Valve (PLV).

1. Cut about 200mm (7 to 8") off the red tube (cleanly cut the tube at right angles ensuring no burrs).
2. Insert one end of the tube into the quick connect of the cold-water connector.
3. Insert the other end into the PLV, ensuring the flow arrow is pointing away from the cold-water connector.
4. Connect the red tube coming down from the faucet into the other end of the PLV.



Install UltraStream Unit

(see *Quick Connect Connector Instructions* page 3)

1. Lay the UltraStream onto its side.
2. Feed the yellow tube through the hole in the side of the base, then insert it into the quick connect inside the base.
3. Turn the unit upright and insert the size converter in the quick connection in the top of the UltraStream.
4. Insert the blue tube from the faucet into size converter quick connection.



Note: You can cut the tubes to be shorter if you like, but we recommend leaving them long enough to pull the UltraStream unit out of the cupboard to change the filter.

Leak Testing

1. Make sure cold water connector tap is turned off.
2. Turn water ON at mains or shutoff valve.
3. Turn on cold water connector tap and look for any leaks on the red tube. If leaking, turn off the water. Check that the leaking tube is firmly inserted into the connector. If there is still a leak, remove the tube from the Quick Connection and re-cut the end of the tube.
4. Next turn ON the UltraStream faucet and check for leaks on the yellow and blue tube connections.

Troubleshooting

Slow or No Water Flow

- Check the blue/white tap under the base of the UltraStream. Adjust the blue tap so that it is in-line with the inlet hose (the fully open position).
- Do you have any pre-filters attached? If so, remove the hose from the bottom of the UltraStream and make sure you are getting water flow.
- Make sure the hoses aren't kinked or twisted.
- If your UltraStream is slowly reducing in flow, it may be that it is nearing its end of use.
- Your filter might be blocked and needs to be replaced (high sediment water may require a special sediment pre-filter to preserve your UltraStream filter's life).

Leaking Water From Connectors

- Remove to tube for the Quick Connect connector and re-cut ends.
- Try pushing the tube further into Quick Connect fitting (see handy tips page 3).

UltraStream spurts

- This is due to the hydrogen infused in the water. This water is the best to drink.

Dripping UltraStream

- When water is in contact with the filter media it creates molecular hydrogen in the water. Some hydrogen will leave the water as a gas when the filter is not in use, and this gas may push a little water out of the UltraStream, producing a drip. This drip will usually slow down and stop within a couple of weeks. Remember this is not a leak, it is simply an effect of excess molecular hydrogen production.

Leaking From the UltraStream Faucet

- Over time and repeated use, the faucet's internal mechanism may become loose. There is a simple fix. Visit our support page for a video on how it is done www.alkaway.com/support/.

No pH Reading

- You need to use liquid pH Reagent similar to what was supplied with your UltraStream. pH strips or Litmus paper will not give you a correct reading.
- pH Reagent might be out of date or stored incorrectly.
- It might be time to replace your filter.